

PREFERRED VENDORS

Effective June 1, 2021

UniCare offers preferred vendors for certain services. You get the highest level of coverage when you use preferred vendors. For services marked with a **telephone** icon, your provider must call UniCare before the start of these services so you receive the highest level of benefits.

If you have questions about preferred vendors, go to unicaremass.com or call UniCare Member Services:

- ☐ Basic, PLUS and Community Choice: 833-663-4176
- ☐ Medicare Extension: 800-442-9300

Medicare Members Only

For services that Medicare covers, the preferred vendors are Medicare suppliers. To find a Medicare supplier, visit medicare.gov. Use one of the UniCare preferred vendors listed here if:

- ☐ There is no Medicare supplier available, or
- ☐ The service you need is not covered by Medicare, but it is covered by UniCare.

Durable medical equipment (DME)

- ☐ Vendors for therapeutic air flow pressure relief mattresses and medical supplies are listed separately.
- ☐ You don't need to notify UniCare if you are getting oxygen or oxygen equipment.

Advanced Respiratory, Inc. (national) <i>DME: The Vest Airway Clearance System</i>	800-426-4224	Community Surgical Supply Services <i>(all of New England, NJ, PA, DE, MD, VA, DC, KY, IN, OH, NY)</i> <i>DME equipment, specialty high tech ventilators</i>	800-349-2990
Allied Healthcare of New England (all of New England) <i>Compression therapy, breast prosthetics, wigs</i>	617-474-9400	dj Orthopedics, LLC (national) <i>Bone growth stimulators, braces and orthopedic products</i>	800-321-9549
Apria Healthcare (national) <i>DME excluding diabetic supplies and glucose monitors</i>	800-649-2422	EBI, LP (national) <i>Bone stimulators, medication pumps, dynamic splints and CPM machines</i>	800-526-2579
Bioventus, LLC (national) <i>Bone growth stimulators</i>	800-836-4080	Good Night Medical (MA) <i>Sleep studies; respiratory equipment including, but not limited to, CPAP and BPAP machines and related supplies</i>	877-753-3742
Boston Home Infusion (MA) <i>DME, respiratory therapy and home infusion</i>	800-364-3306 781-326-1986	Jace Systems (national) <i>Continuous passive motion (CPM) equipment</i>	800-800-4276
Cape Medical Supply (central and eastern MA, NH, southern ME) <i>Respiratory therapy and DME</i>	800-339-3322	KCI (national) <i>Wound vacuum-assisted closures (V.A.C.)</i>	800-275-4524
Clinical One (eastern MA) <i>Medical supplies, diagnostic equipment and respiratory equipment including, but not limited to, CPAP and BPAP machines and related supplies</i>	800-261-5737 781-331-6856	Lincare (national) <i>DME</i>	800-lincare 800-546-2273
Coastal Sleep Diagnostics (MA locations: Hingham, Dartmouth and Dennis) <i>Sleep studies; respiratory DME equipment including, but not limited to, CPAP and BPAP machines and related supplies</i>	781-740-9155	M + M Medical Supply, Inc. (MA, RI, northeast CT, southern NH) <i>Standard DME</i>	877-966-6337
		National Seating and Mobility (national) <i>Custom DME only</i>	615-595-1115

New England Surgical, Inc (MA, RI, CT, NH) <i>Continuous passive motion only</i>	800-336-1300
North Atlantic Medical Supply dba Regional Home Care (MA) <i>Respiratory equipment including, but not limited to, CPAP and BPAP machines and related supplies</i>	800-229-6267
NovaSom, Inc. (national) <i>Home obstructive sleep apnea testing</i>	877-753-3775
Orthofix (national) <i>Bone growth stimulators</i>	800-527-0404
RespirTech (national) <i>Airway clearance therapy vests</i>	800-793-1261
VQ OrthoCare (national) <i>Bone growth stimulators, braces and orthopedic products</i>	800-266-6969

Medical supplies

180 Medical Inc. (national) <i>Catheter, ostomy supplies</i>	877-688-2729
Byram Healthcare (national) <i>Ostomy supplies, wound care, breast pumps, ☎ insulin pumps</i>	877-902-9726
Edgepark Medical Supplies (national) <i>Ostomy, wound, diabetic, urological</i>	888-394-5375
Edgepark Medical Supplies (national) <i>Breast pumps</i>	855-504-2099
Insulet Corporation (national) <i>☎ Insulin management systems</i>	800-591-3455
McKesson Patient Care Solutions, Inc. (national) <i>Wound, urological, ostomy and diabetic supplies</i>	855-404-6727
Medtronic/MiniMed, Inc. (national) <i>Diabetic supplies and ☎ insulin pumps</i>	800-646-4633
Roche Health Solutions, Inc. (national) <i>INR monitor and supplies</i>	800-779-7616
Smith Medical MD, Inc. (national) <i>Diabetic supplies and ☎ insulin pumps</i>	800-826-9703
UroMed (national) <i>Medical supplies</i>	800-841-1233

☎ Home infusion therapy

Accredo Health, Inc. (national)	800-803-2523
Coram Healthcare (national)	800-423-1411
New England Therapies Inc. (Boston metro, Cape Cod, and the Islands)	800-966-2487
Option Care, Inc. (national)	888-677-4123
PromptCare dba Boston Home Infusion (MA)	800-364-3306
Soleo Health (national)	833-765-3648
Southcoast Home, Hospice and Home Infusion (southeastern MA and RI)	800-698-6877 508-973-3200

☎ Home health care

Bayada Home Health Care	888-422-9232
Baystate VNA and Hospice	413-794-6411 800-249-8298
Berkshire VNA (Great Barrington, North Adams, Pittsfield)	413-447-2862
Hallmark VNA	781-338-7800
Holyoke VNA	413-534-5691
Hospice & VNA of Cooley Dickinson	413-584-1060
New England Homecare Solutions	978-614-0554
Partners HealthCare at Home	844-744-4200
South Shore VNA <i>VNA and hospice services</i>	866-674-2480 781-624-7070
Southcoast Home, Hospice and Home Infusion	800-698-6877 508-973-3200
Steward Home Care	888-820-1640 781-551-5600
Suburban Home Care	800-419-3939
VNA and Hospice of Northern Berkshire, Inc.	413-664-4536
VNA Care Network and Hospice	800-728-1862 800-521-5539
VNA of Boston (also part of VNA Care Network)	617-426-5555 800-728-1862

VNA of New England

Please call UniCare Member Services toll free for more information (833-663-4176 for Basic, PLUS and Community Choice members or 800-442-9300 for Medicare Extension members)

UniCare State Indemnity Plan

contact.us@anthem.com
unicaremass.com