

GROUP TIERING FOR PHYSICIANS FAQ

Effective July 1, 2023

Will there be any changes to tiering on July 1, 2023?

Yes. UniCare is discontinuing tiering for specialists in the Total Choice plan (previously called Basic), and is introducing Primary Care Provider (PCP) tiering for the PLUS plan. You'll find a chart with the corresponding office visit copays below.

As of July 1, 2023, you'll be able to check provider tiers using *Find Care* on unicaremass.com. To check the new tiers before that date, go to unicaremass.com/health-plans.

How is the tier for each group determined?

The tier placement for each group is based on the group's contractual relationship with UniCare.

What if a physician works for more than one group?

Copays for members will be determined by the tier placement of the group. Providers submitting claims from different and distinct groups will be subject to the copays associated with the tier of each of those groups. The copay for a visit will depend on which of those two physician groups billed for the services. For providers who work for more than one group, the group with the highest tier will determine the tier listed in *Find Care* on unicaremass.com. To check new tier status prior to July 1, 2023, go to unicaremass.com/health-plans.

Will there be any changes to UniCare's office visit copays?

Yes. Depending on the member's plan, the copays may change for PCPs, specialists, or both. The copays for both primary and specialty care office visits are shown in the table below and also on the member's ID card.

	Total Choice (Basic)		PLUS		Community Choice	
	Current	7/01/23	Current	7/01/23	Current	7/01/23
PCP copays	\$20	\$20	EPHC: \$15 ¹ Others: \$20	Tier 1: \$10 Tier 2: \$20 Tier 3: \$40	EPHC: \$15 ¹ Others \$20	\$20
Specialist copays	Tier 1: \$30 Tier 2: \$60 Tier 3: \$60	\$45	Tier 1: \$30 Tier 2: \$60 Tier 3: \$75	No change	Tier 1: \$30 Tier 2: \$60 Tier 3: \$75	No change

What if my practice has not received a tier placement?

The default tier placement is Tier 2.

What if I have questions about UniCare's group tiering policy?

You can contact us by email at UniCareProviderRelations@anthem.com or by phone at 800-480-7587.

¹ Enhanced Personal Health Care